Privacy Policy

This Privacy Policy governs the manner in which the website collects, uses, maintains and discloses information collected from users (each, a 'User') of the website ('Site'). This privacy policy applies to the Site and all products and services offered by company.

Furthermore, this Privacy Policy is a legal document that discloses all the ways in which TechBond Africa Limited (TAL), a company incorporated under Ugandan Law, the address of which is TechBond Africa Limited (TAL), 20 Barracks Drive, Nsambya, Kampala, Uganda ("techbondafrica.com", "TAL LTD", "We", "Us") and owners of the Site gathers, uses, discloses, and manages a user's data.

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, subscribe to the newsletter, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, email address. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer & technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies

Our Site may use 'cookies' to enhance User experience. Users' web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How we use collected information

The company may collect and use Users' personal information for the following purposes:

- 1. Operate and improve our Product in a limited function;
- 2. Send you advertising or promotional materials;
- 3. Provide and deliver the Product or other services you request, process transactions, and send you related information;
- 4. Send you technical notices, updates, security alerts, and support and administrative messages;
- 5. Respond to your comments, questions, and requests and provide you with requested customer support;
- 6. Monitor and evaluate trends, usage, and activities in connection with our Product;
- 7. Secure our systems, prevent fraud, and help us to protect the security of your account;

- 8. Prevent, detect, and investigate potentially prohibited or illegal activities and to enforce our terms and policies;
- 9. Personalize and improve the Product, and provide content, communications, or features that match users interests; and
- 10. Link or combine with other information we obtain from third parties to help understand your needs and provide you with better service.

We reserve the right at all times to review your content and information to help resolve problems with our software or Product.

Information we may share: We will never "sell" your personal information (as that term is defined in the Data Protection And Privacy Act 2019 (https://www.nita.go.ug/laws-regulations/data-protection-and-privacy-act-2019). However, we may share your personal information with third parties as follows:

Service Providers: We use other companies, agents, or contractors to perform services on our behalf or to assist us with the provision of services to you. For example, we engage service providers to provide marketing, advertising, communications, security, payment processing, infrastructure & IT services, to customize, personalize, and optimize our Product, to process payment transactions, to provide customer service, and to analyze and enhance data. While providing such services, these service providers may have access to your personal information. These service providers have agreed to maintain the confidentiality, security, and integrity of the personal information that they obtain from us and we do not authorize them to use or disclose your personal information except in connection with providing their services.

Protection of TechBond Africa Limited (TAL) and others: TechBond Africa Limited (TAL) and its service providers may disclose and otherwise use your personal information where we or they reasonably believe such disclosure is needed to

- (i) satisfy any applicable law, regulation, legal process, or governmental request;
- (ii) enforce applicable terms of use, including investigation of potential violations;
- (iii) detect, prevent, or otherwise address illegal or suspected illegal activity, security, or technical issues;
- (iv) protect against harm to the rights, property, and safety of TechBond Africa Limited (TAL), our users, or the public, as required or permitted by law.

Business transfers: In connection with any reorganization, restructuring, merger, sale, or other transfer of assets, we will transfer information, including personal information, provided that the receiving party agrees to respect your privacy in a manner that is consistent with our Privacy Policy.

Other Users: Content that you create, upload, or copy into our Product, may, if you choose, be read, copied, used, and distributed by people you know, your members, or people you don't know. Information that you disclose using the chat function of the Product may be read, copied, used, and distributed by people participating in the chat. Use care when including sensitive information, such as home addresses or phone numbers, in the content you share or chat sessions.

Advertising and analytics services provided by others: We may allow others to provide analytics services and display advertisements for our Product. These providers (for example, <u>Google Analytics</u>) may use cookies, web beacons, device identifiers, and other tracking technologies that collect information about your use of our Product. This information may be used by us and others to determine the popularity of our Product, deliver advertising

and content targeted to your interests in the Product, and on other websites, apps, and other services, and to better understand your online activity.

You can find out more about this practice or opt out of your web browsing activity for interest-based advertising purposes by visiting https://aboutads.info/choices. You can opt out of Google Analytics by visiting https://tools.google.com/dlpage/gaoptout.

How we store and protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on the Site

Sharing your personal information

We do not sell, trade, or rent Users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates & advertisers for the purposes outlined above.

Third-party websites

Users may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

Third-parties who provide and/or publish content via our Product shall be deemed the data controllers for any personal data contained in the content uploaded by any such party to the Product ("Third-Party Content") and any other personal data processed in relation to such Third-Party Content. This Privacy Policy only concerns the processing for which TechBond Africa Limited (TAL) is the data controller. If you have any questions regarding personal data contained in Third-Party Content, please contact the third-party provider responsible for such Third Party Content.

Use of Google API Services Disclosure:

TechBond Africa Limited (TAL) uses Google's Application Programming Interface (API) Services to enable the use of the Coaching feature (i.e. use of your Gmail account to login to the TechBond Africa Limited (TAL) platform).

TechBond Africa Limited (TAL)'s use of information received from Google APIs will adhere to the Google API Services User Data Policy, including the Limited Use requirements.

Types of Data Collected with Google API Services

The information collected and used with these API services includes personal data such as email addresses, calendar information, and first and last names.

Use of Google API Services Data

Your Google information is used by our system developers to provide or improve user-facing features that are prominent to your user experience. TechBond Africa Limited (TAL) policies and procedures define requirements that prohibit the unauthorized use of data within the platform.

In order to perform improvements to the platform, we may need to share your information with other internal TechBond Africa Limited (TAL) team members; however, TechBond Africa

Limited (TAL) policies require that this type of sharing only be performed when TechBond Africa Limited (TAL) has designated the following:

necessary to provide or improve user-facing features that are prominent from the requesting app's user interface

to comply with applicable laws

TechBond Africa Limited (TAL) team members are never allowed to use or transfer restricted scope data to serve users advertisements. This includes personalized, re-targeted and interest-based advertising.

Securing Your Data

TechBond Africa Limited (TAL) has established policies and procedures that define the appropriate safeguards for protecting your sensitive information.

Data Privacy

We place significant importance on maintaining the security and privacy of your data. For more information.

Changes to this privacy policy

TAL LTD has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.